

The City of Soldotna is Pleased to Announce We Are Now a Member of the 811 Program!



ALWAYS CALL BEFORE YOU DIG



Know What's Below. Call Before You Dig.

Call 811 Two Working Days Before You Dig. Every Dig. Every Time.

What is 811?

811 is the national "call before you dig" number that is used to request the marking of buried utility lines before any excavation activity. Each state has its own 811 center, Alaska's is 811 Alaska Digline.

1 - Yes, you should call

Planning a home improvement job? Planting a tree? Installing a fence or deck? Whether you do it yourself or hire a professional, smart digging means calling 811 before each job. Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every digging job requires a call—even small projects.

The depth of utility lines varies and there may be multiple utility lines in a common area. Digging without calling can disrupt service to an entire neighborhood, harm you and those around you and potentially result in fines, repair costs and injuries.

Calling 811 before every digging job gets your underground utility lines marked for free and helps prevent undesired consequences

How much does it cost?

Calling 811 is free. Utilities and other underground pipe and cable owners put your safety first and do not charge excavators for a standard request for utility locate service.

2 - You need to ...

Plan ahead. Safety should never be an after thought. Outline your project dig area in white paint or flags, then

- Dial 811 and give your name & contact number M-F 8-5.
- Name of the property owner or contractor doing the actual excavation.
- Address where you want to utilities marked. Any or all of the following: Street Address, Subdivision lot & block number or township, range, section and parcel number.
- Basic scope of work or project description that serves as instructions for the utility locate personnel. If you have pre-marked your dig area, let us know which side of the property to find it.
- What day the excavation project is scheduled for?
- Open access to any utility pedestals or meters; no locked gates or loose animals.

How Long does it take?

Alaska State Law provides for locates to be completed within 2 business days in most areas. 10 business days in remote areas. That means if a homeowner calls on Tuesday he will have his locates by end of day Thursday ... Just in time for the weekend!

3 - What 811 will do for you

We will notify 811 member utilities of your reported excavation site. Utilities will do any/all of the following within 2-10 business days:

- Determine if their facilities are in conflict with your scope of work via maps. If not its considered "No Conflict" if there is a conflict...
- Perform a site visit and mark where their facilities are so you can avoid digging in those dangerous areas.
- You do not need to be on site, as long as there is open access; all you need is the color code to determine what is below.
- Dig Safely! A damage free project is a successful project!

Starting now, when you call 811, the City will be notified to come locate any municipal **water**, **sewer**, and **street light** utilities in the area of your project. You no longer need to call the City directly for these locates. Just call 811, and the City will be notified along with other participating utilities. We hope our participation in this program makes your projects easier, and safer.



www.call811.com